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## Agency Overview

TRAINOR provides digital and traditional brand strategy, innovation, advertising, marketing, interactive, and public relations services to B2B and B2C clients throughout North America and Europe.

> We manage a strategically-integrated and digitally-led approach for our clients. We become an extension of your team, collaborating to increase leads, market share, revenue, and brand awareness.

Our local, regional, national, and international clients all consistently meet and exceed their business goals and objectives with measurable ROI.



Year TRAINOR was established

1985



Services Offered

**Full Service Brand Management Agency** 



Office Locations

- + New Hartford (headquarters)
- + New Haven
- + Boston
- + Manhattan



Current number of team members

18

## Sample Clients

The brands below represent a sample of both past and current clients that we have collaborated with to promote brand awareness and lead generation. Our team welcomes the opportunity to elaborate on our role and measured success for any of these partnerships.









































Cities our clients are in



## Services We Offer

#### Innovation & Strategy

**Business Strategy Brand Strategy** Marketing Strategy Media Strategy Digital Strategy Content Strategy **Product Strategy** 

#### **Branding &** Communications

Brand & Communications Strategy Brand Identity Design Visual Identity Design Touchpoint Planning Experience Design Copywriting Collateral & Asset Design

#### Creative

Campaign Creative Motion Art Direction Ideation Storvtellina Copywriting Digital Products & Services Integrated Marketing

#### **UX & Design**

User Experience Design User Interface Design Responsive Website Design **Product & Service** Design **Application Design** Print & Packaging

#### **Digital Marketing**

Market Analysis & Planning Marketing Strategy Search Engine Optimization Search Engine Marketing Social Media Marketing Mobile Marketing Campaign Management **Email Marketing** Campaign Analytics & Conversions Custom Landing Page Development **Inbound Marketing** Google Business Profile

#### **eCommerce** & Online Sales

Strategy & Marketing Google Shopping **Dynamic Product** Ads Facebook/ Instagram **Amazon Marketing** Reviews **Email Marketing** 

#### Social & Content

Social Media Strategy Content Planning & Scheduling Content Creation Social Media Management Influencer Management

#### Data & Analytics

Strategy & Implementation Measurement & Analysis Conversion Analysis & Optimization Campaign Analysis & Optimization Data Visualization Reporting Insights & Recommendations

#### **Technology & Software**

SaaS (Software as a Service) **Digital Platforms** Responsive Website Development Mobile App Development **Content Management Systems** Social Games & Apps eCommerce Development **API Integrations** 

#### Traditional

**Outbound Marketing** Television (Broadcast, Cable, OTT/CTV, etc.) OOH (Billboard, Bus, Taxi, Train, etc.) Radio Newspaper Print Magazine Direct Mail Telemarketing **Database Marketing** 

# Herkimer College "Marketing & Advertising Services" Support Team

The following TRAINOR team members will be directly involved in collaborating with the Herkimer College "Marketing & Advertising Services" team.



Tim Trainor
President & CEO



Jonathan Trainor Chief Operating Officer



Morgen Irwin
Chief Growth Officer



Robert Annal Chief Technology Officer



Julie Jalowiec
Director of Content &
Engagement



Sara Tisch
Digital Marketing
Manager



Allison Maguire
Digital Marketing
Coordinator



Brian Ewanyk Senior Art Director

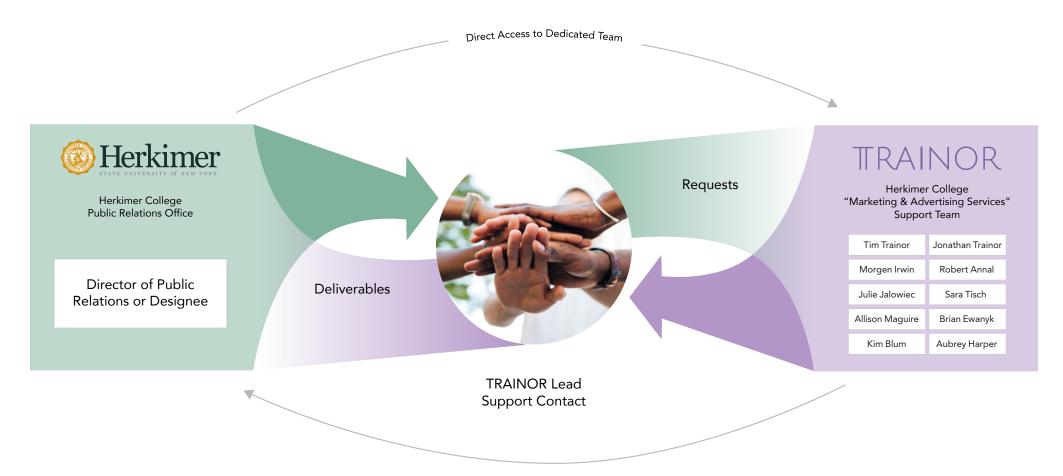


Kim Blum Jr. Art Director



Aubrey Harper Designer

## TRAINOR's Herkimer College Dedicated Team Workflow





## The Mobius

#### Discovery DETERMINATION

DISCOVERY

**BRAND** 

Learn, quantify, and qualify state of the business, vision, mission, brand, brand positioning, and message.

# MEASURENEIL

#### Measurement **OUANTIFICATION**

Assure and ensure that the strategy and plan are delivering by measuring the achievement and level of success against the strategy.

#### Action

#### INTEGRATED MARKETING

The tactics, the channels, the media, the message, and the creative used to implement the strategy and reach target audiences.

#### Intelligence VALIDATION

Validate facts and assumptions.

#### Strategy

LIELLIGENCE

**DELIVERY** Setting objectives and developing the strategic and tactical plans to meet them.

## Strategy Process

TRAINOR's 8-Step Strategy Process ensures precision and accuracy to deliver the highest Return On Investment (ROI).

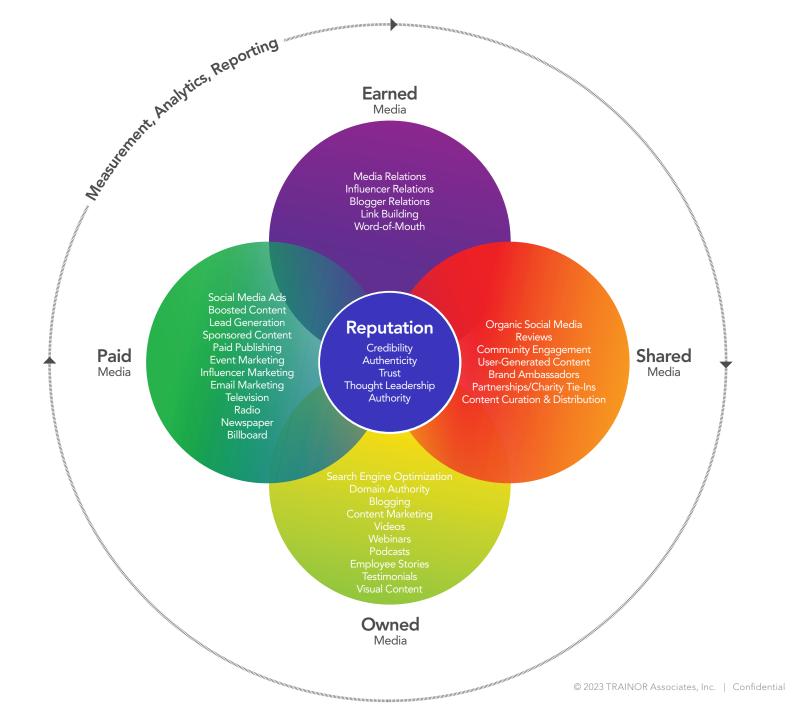
Each step is followed sequentially for greatest efficiency based on industry knowledge and experience, with real-time analytics and measurement for continual marketing optimization.



## Brand & Media Management

Strategic Brand Development and Management through Marketing Implementation and Measurement.

TRAINOR manages all media opportunities in close collaboration with the client.



## Project Management



#### **Dedicated Team**

The Herkimer College team will have direct access to all members of your dedicated team at TRAINOR. Two point people will be assigned (primary and support) for fielding and responding to regular communication; updates, deliverables, check-in's, etc.



#### Collaboration

Upon project kickoff, TRAINOR will propose a formal meeting schedule with the Herkimer College team based on the determined scope of work. Meetings can be in-person, virtual, or a hybrid of the two.



#### Basecamp

TRAINOR will leverage
Basecamp for online
communication so that
messages and discussions
are all securely stored and
organized in one central
location. Basecamp will also
be leveraged for sharing
files, setting up to-do's,
and managing milestones.



#### **Quality Assurance**

TRAINOR will ensure that all creative that is presented for client approval is:

- + Conforming to Herkimer College's brand standards and brand style guide.
- + On brand in terms of the campaign strategy and message.
- + Optimized for the channel delivering the creative.





## Gen Z Life Stages

## Ages 16-17

**Emerging Independence** 



Gen Z begins their higher education or workforce journeys and experience evolving independence and responsibilities.

## Ages 18-19

Leaving Home



30% identify social media advertising as the best way to reach them.

## Ages 20-24

Financial Independence



2/3 of Gen Z say they like advertising and don't use ad blockers.

## Gen Z

Gen Z messaging should be innovative, authentic, safe (think nostalgia, not negativity), seamless, and inspiring.



## Ages 16-17

These teens are solidifying their identities and finding "my people." Approach this group with relatable messaging that speaks to their emerging values and create digital communities for them to join based on their interests.



## Ages 18-19

This is the age group with the most uncertainty and jarringly new experiences. They have more free time for leisure than they did in high school. They want comfortable and soothing content.



## Ages 20-24

This older group is established in their identities and brand preferences. Communicate brand values and show how products benefit their lives and help address uncertainty.

## Gen Z

Over 98% of Gen Zers own a smartphone, and nearly half of the generation spends more than 10 hours a day on their mobile devices.

Conversational outreach is impactful, which means integrating chat features on the website or recruitment landing page is an effective way to reach this audience.

Gen Z's favorite social media platforms are Instagram, Snapchat, TikTok, and YouTube.











by answering the questions: How much will this cost? And what will they get in return?

Emphasize the long-term

value of Herkimer's degree programs

Higher education communication and marketing should be **customized** to the prospective student.

A multi-generational social media approach can help colleges and universities connect with the many different stakeholders and influencers in the prospective student's decision.

## Other Generations - Where Are They?

Channel	Largest Demo by Age	2nd Largest Demo by Age	3rd Largest Demo by Age	Female Users vs. Male Users	Monthly Users	Time Spent per Day	Trends & Takeaways
Facebook	25-34	18-24	35-44	43% / <b>57%</b>	2.96 billion	33 min.	Younger consumers continue to flock to TikTok and Snapchat versus Facebook and Instagram.
o Instagram	25-34	25-34	35-44	48.4% / 51.8%	2 billion	29 min.	18-24 year olds are the second biggest demographic at 31%. The platform has doubled its user base within three years.
<b>T</b> ikTok	10-19	Under 18	39 and over	39% / <b>61%</b>	1 billion+	89 min.	Nearly 40% of Gen Z say they're directly influenced by products they see on TikTok and brands should take notice.
<b>⊗</b> ×	18-29	35-49	50 and over	38.4% / <b>61.6%</b>	550 million	31 min.	X's status as a place to discuss events and gather breaking news make it a prime place to share content and drive discussions, but advertising is still tricky.
in LinkedIn	25-34	18-24	35-54	48% / <b>52%</b>	810 million	Not Provided	63% of LinkedIn users access the network weekly, and 22% daily. The platform's demographic of high-earned B2B professionals makes LinkedIn a potential goldmine for ads.
Pinterest	50-65	18-24	35-44	<b>78%</b> / 22%	445 million	14.2 min.	Pinterest is perhaps the most product-focused of any social network, signaling big opportunities for ads (Hint: 45% of Pinterest users have a household income of \$100,000+).
Snapchat	15-25	25-34	13-17	<b>54.4%</b> / 44.6%	319 million	25+ min.	Even if you aren't active on Snapchat, it's a prime place for trendspotting and learning what younger consumers want.
► YouTube	15-35	18-24	35-44	46% / <b>54%</b>	2.5 billion+	30 min.	Marketers note that YouTube is still a sort of land of opportunity advertising-wise, viewing it as a place to put their ad dollars in the future versus the likes of Facebook (Hint: YouTube's ad revenue).

## Organic Social Audit







Channel	Herkimer	MVCC	SUNY Poly
Facebook Likes	8.2K	14K	14K
Facebook Followers	8.5K	15K	15K
Instagram	2,430	3,602	4,455
YouTube	268	_	692
<b>⊗</b> X	1,374	3,092	4,187
in LinkedIn	9,044*	15,682	20,257
<b>1</b> TikTok	N/A		

<sup>\*</sup>No link on website.

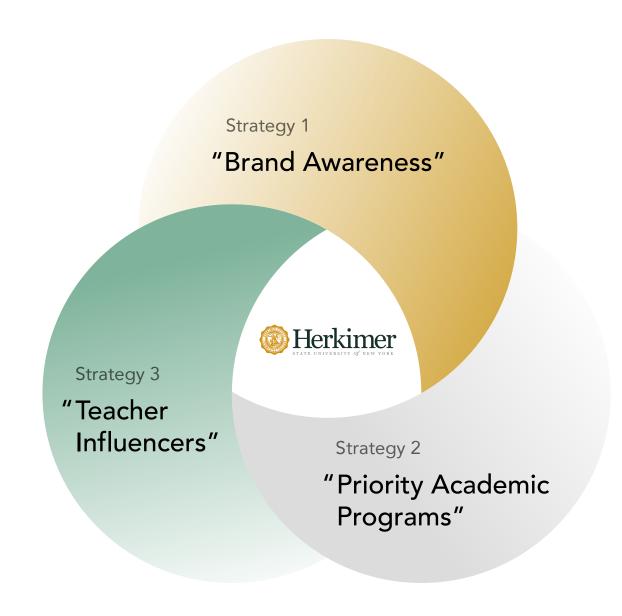


### Overview

In collaboration with Herkimer College, TRAINOR will follow our Strategy Process as detailed on page 11 to create, launch, manage, measure, and calibrate (if needed) comprehensive marketing and advertising campaigns.

Although each campaign will be unique in its message, audience, and delivery channels, each campaign will be laced with a common overarching Herkimer College theme in order to yield the highest ROI and \*ROE.

\*Return on Engagement



# Strategy 1:

"Brand Awareness"

## SOAMS: "Brand Awareness" Strategy



- + Who is Herkimer College?
- + Why Herkimer College?
- + What differentiates Herkimer College?
- + What's in it for me if Lattend Herkimer College?
- + Where can I go in career and life if I attend Herkimer College?



#### Objective

- Build Herkimer College Brand Awareness
- Define Herkimer College
- + Communicate what makes Herkimer College unique
- "Student Transformation" Program
- + Promote Herkimer College Internet Academy
- + Grow Enrollment
- + Increase Applications



#### Audience(s)

- + Herkimer County
- Oneida County
- Otsego County
- New York City
- New York State
- + Parents of Gen Z
- + Teachers and other Influencers of Gen Z



- "Brand Awareness" Strategy
  - + "Good things come in two." (Actual final creative message will be determined in collaboration with Herkimer College.)



#### Strategy

- + Utilize "Reach" Digital, Social Media Channels, and Television to reach Gen Z
- + Produce and use Creative Video content relevant to Gen Z
- + Show the special Herkimer College "student ethos" on campus
- Educate and Communicate about unique Herkimer College "Student Transformation" Program

## Digital/Social Ad Examples

#### **Brand Awareness**













#### Generals Online (GO)





## Strategy 2:

"Priority Academic Programs"

## SOAMS: "Priority Academic Programs" Strategy



- + Herkimer College offers unique "Priority Academic Programs"
- These are taught by equally unique Faculty
- The Herkimer College Internet Academy has and continues to be a pioneer in Online Academics
- + Herkimer College needs to create more awareness, interest, and applications based on these programs



#### Objective

- + Build unique Herkimer College "Priority Academic Program" Brand Awareness
- + Explain "Why Herkimer College?"
- + Communicate unique Herkimer College "Student Transformation" Program
- + Promote Herkimer College Internet Academy
- Grow Enrollment
- + Increase Applications



#### Audience(s)

- + Herkimer County
- Oneida County
- Otsego County
- + New York City
- + New York State
- Parents of Gen Z
- Teachers and other Influencers of Gen Z
- Part-Time Students (Currently working)
- Adult Students (Currently working)



- "Priority Academic Programs"
  - "Why Herkimer College (Priority Academic Programs)?" (Actual final creative message will be determined by "Program" in collaboration with Herkimer College.)



#### Strategy

- + Utilize a "Targeted" Digital and Social Media campaign to reach Gen Z
- + Produce and use Creative Video content relevant to Gen Z
- + Feature the "Priority Academic Programs"
- + Feature the Internet Academy
- Show the special Herkimer College "student ethos" on campus
- + Educate and Communicate unique Herkimer College Faculty "Student Transformation" Program

## Strategy 3:

"Teacher Influencers" Strategy Admissions & Applications

## SOAMS: "Teacher Influencers" Strategy Admissions & Applications



- + Every High School teacher has at least one student they have observed who has strengths and potential that is not being nurtured, encouraged, and realized.
- + Due to various factors including lack of parental direction or support, home environment, peer influence or other social determinants, the student may have little to no focus on life after high school.
- + This may lead to lack of focus, inspiration, awareness, even hope, resulting in lower averages (C, D, or failing), not attractive to college admissions.
- + High School teachers care and are aware but where is there a path to a successful future for these students?
- + What college cares?
- + What college has a history of welcoming these "C" students and watching them embrace their potential, flourish, graduate then moving on to a four-year education and a successful prosperous future?
- + Herkimer College. With an alumni legacy of doing just that.



#### Objective

- Build unique Herkimer College "Priority Academic Program" **Brand Awareness**
- Explain "Why Herkimer College?"
- + Communicate unique Herkimer College "Student Transformation" Program
- Promote Herkimer College Internet Academy
- Grow Enrollment
- + Increase Applications



#### udience(s)

- 1,520 NY State Public Schools
  - Math Teachers
  - Science Teachers
  - **Technology Teachers**
  - Guidance Counselors



- "Teacher Influencers" for Admissions & Applications
  - + "We want your B and C students!" (Actual final creative message will be determined in collaboration with Herkimer College.)



#### Strategy

- + Custom Personalized Monthly Drip Email Campaign:
  - + Math Teachers
  - Science Teachers
  - **Technology Teachers**
  - Guidance Counselors
- Custom content specific to Math, Science, and Technology to each teacher
- + Educate and Communicate about unique Herkimer College Student Transformation Program
- + Ask for each Teacher or Guidance Counselor to encourage a deserving student to apply to Herkimer College

## "Teacher Influencers" Strategy Admissions & Applications

"Herkimer College wants your B and C students!"









Share of Voice (SOV)

Share of Mind (SOM)

Share of Wallet (SOW)

Share of Applications (SOA)



## "Teacher Influencers" Strategy Admissions & Applications

#### NY State High Schools:

1,520 Public High Schools

#### **Target Audiences:**

- 1. 4,560 High School Math Teachers (3 Per High School)
- 2. 4,560 High School Science Teachers (3 Per High School)
- 3. 3,040 High School Guidance Counselors (2 Per High School)

- 1. Target Students: B and C High School Students
- 2. Strategy: Build Herkimer Brand Relationships
  - + Awareness & Relationships = Applications
- 3. Plan: Custom Addressed Email Drip Campaign
  - + Personal Email Letter with Custom Recruiting Messages (STEM, Guidance Counselors)
  - + 1x Per Month (9 Months, October–June)
- 4. Contact: Admissions Follow Up
  - + Calls
  - + Emails
- 5. Annual Goal:

1 Application per 50% of Math Teachers =	2,280 Applications
1 Application per 50% of Science Teachers =	2,280 Applications
1 Application per 50% of Guidance Counselors =	1,520 Applications

6,080 Applications



## Campaign Measurement Process



Plan

- Set Clear Goals
- Define KPIs
- Identify/Create Benchmarks
- + Research Target Audience(s) & Marketing Channel(s)



#### **Execute**

- + Marketing Channel(s) & Content
- + Campaign Timeline
- + Target Audience Segmentation



#### Track

- + Custom Campaign Dashboard
- + Monitor Metrics
- Review Data



#### Analyze/Optimize

- + Assess KPIs
- + Measure Against Benchmarks
- + Performance Enhancements

## Why Are Analytics Important for Herkimer College?

#### Analytics will help determine:



#### Strategic

- 1. Curriculum
- 2. Current & Future Student Needs
- How Many Administrators Are Needed
- 4. What Faculty Resources Are Needed
- 5. How To Focus Admissions Officers
- 6. Allocation & Focus
  Of Marketing Dollars
- 7. Content Relevance



#### **Tactical**

- 1. Geographical Footprint
- 2. Website Usability & Information Architecture
- 3. User Engagement & Usage
- 4. Demand Of Online Vs. On-Campus Learning
- 5. Student Acquisition Sources
- 6. Departments Needs & Conversions
- 7. Event & Marketing Campaign Engagement
- 8. Missed Opportunities

## Herkimer College Analytics & Reporting

- Google Analytics 4
- **Looker Studio**
- TRAINOR will provide monthly analytics analysis and reporting to Herkimer College for updating, managing, and maintaining Herkimer College's marketing goals and Measurement Plan.
- TRAINOR will deploy Data Visualization with Looker Studio to integrate and convert GA4 numeric data into graphical reports, allowing for quicker and simpler comprehension of data points to be utilized for strategic decision-making.
- 3 Google Analytics 4 setup and support includes consultations, evaluations, and recommendations.



## Key Performance Indicators (KPIs)

#### Industry KPIs

- 1. Prospective student attendance at recruitment events
- 2. Applications
- 3. Phone calls to admissions
- 4. Qualified online leads
- 5. General information inquiries



## Campaign Performance Indicators



#### Reach

- 1. Impressions
- 2. Post reach
- 3. Follower count
- 4. Follower growth
- 5. Audience growth rate
- 6. Share of voice
- 7. Website traffic



#### Engagement

- 1. Clicks, Interactions, etc.
- 2. Likes, Reactions, etc.
- 3. Shares, Mentions, etc.
- 4. Comments, Replies, etc.
- 5. Video ThruPlays, Views, Watch time, etc.
- 6. View rate, % Viewed to completion, etc.
- 7. Reach
- 8. Impressions
- 9. Click-through rate
- 10. Open rate
- 11. Unsubscribe rate
- 12. Conversion rate
- 13. Profile visits
- 14. Average engagement rate



#### Blog & Website

- 1. Scroll depth
- 2. Average engagement time
- 3. Traffic conversions
- 4. Web visitors by channel source
- 5. Campaign conversion rate
- 6. Social visitors conversion rate
- 7. Number of posts published
- 8. Top viewed posts
- 9. Average views per post
- 10. Average inbound links per post
- 11. Social shares per post

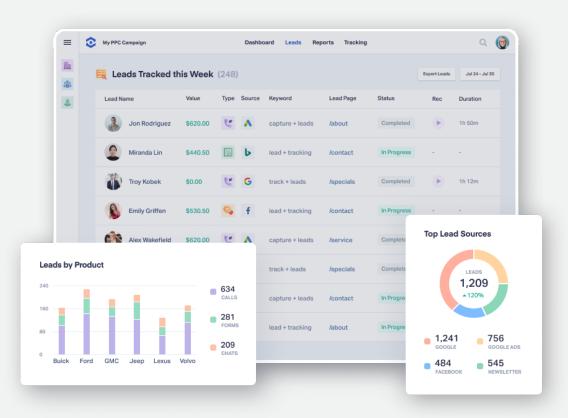


## WhatConverts

TRAINOR will capture Herkimer College leads and marketing attribution for all conversion types by utilizing WhatConverts. With WhatConverts in place, we will be able to determine what marketing efforts lead a user to connect.

- + Form Tracking WhatConverts can track Herkimer College forms to show marketing data of a user that fills out and submits a form on the Herkimer College website.
- + Phone Tracking WhatConverts tracks phone calls to show and track the marketing data of a caller who calls from the Herkimer College website or marketing landing page.





# Phone Call Tracking

#### What is a tracking number?

A tracking or forwarding number is a regular telephone number used for the purposes of tracking your marketing; these are used as forwarding numbers that are forwarded to your destination number.

#### Other Options Include:

- + Call Greeting Create an automated greeting to be played when someone calls your tracking number.
- + Call Recording Control, download, and monitor your incoming calls at no additional cost.
- + Call Transcription Read details from your calls without the need to listen to the entire call recording.
- + Automatic geo-routing for all calls All incoming calls will be directed to the business location closest to the caller.
- + Call Whisper Give your salespeople lead tracking info before they even talk to the customer.
- + Call Flows Custom IVR Menu Your callers will hear a menu of options to direct their call to the proper connection.

#### Lead Source



**Direct Traffic** 



**Organic Search** 



**Paid Search** 



**Social Media** 



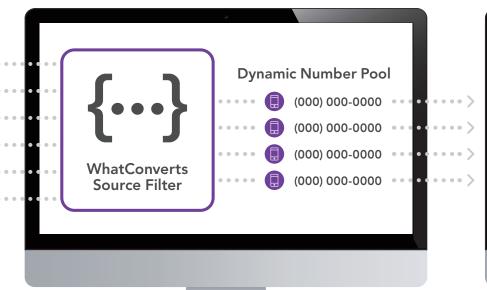
**Paid Social** 



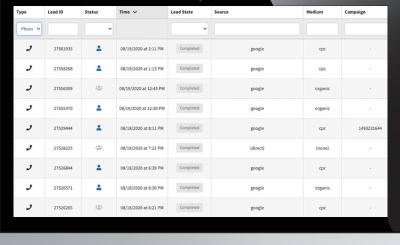
Referral Traffic

# Phone Call Lead Source Attribution & Tracking

Each call made from a number that appears on the website is tracked. Calls not associated with the website are not tracked; for example, if a phone number originates from a verbal referral (business associate, client, etc.) or physical referral (marketing literature, note, etc.).



Website





Lead Dashboard





Bank Local

#### **Objective:**

Grow brand awareness for Adirondack Bank and increase new checking accounts opened by new customers in the markets that they serve.

#### Solution:

Produce content that features the benefits of opening up a checking account with Adirondack Bank, including how easy mobile deposits are. Leverage produced content across Google Display, Social Media, and Television.

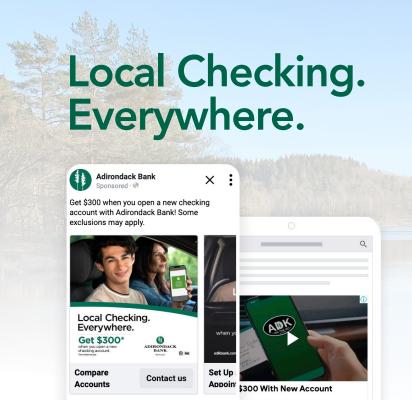
#### **Campaign Theme:**

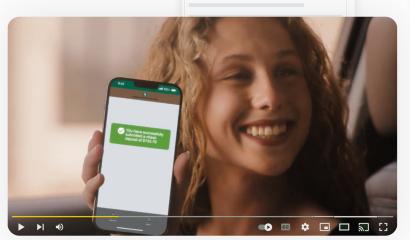
#### "Local Checking. Everywhere."

#### \*Measurable Outcome:

- + 96 new checking accounts opened across 17 branches in 2.5 weeks.
- + 3,235 Video ThruPlays
- + 21,830 Post Engagements
- + 1,559,288 Impressions

\*As of 9/18/23. Campaign is still active.







Get \$300\* when you open a new checking account.



# **SITRIN**

#### Objective:

Raise awareness of Sitrin's employee benefits to increase the number of qualified applications for RNs/LPNs, CNAs, and Residence Counselors.

#### Solution:

Produce video content to communicate Sitrin's unique employee benefits (e.g. 100% Free Child Care) in order to stand out from the competition. Utilize video content across Social Media, YouTube Pre-Roll, and Television.

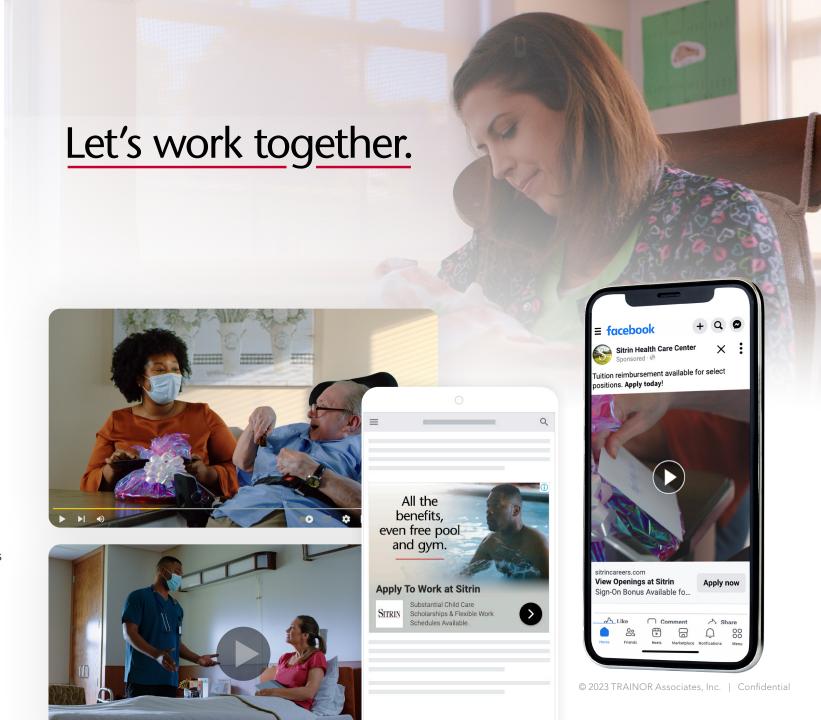
#### **Campaign Theme:**

#### "Let's work together."

- \*Measurable Outcome: Cumulative campaign results from 3 months.
- + 256 applications submitted
- + 108,642 Video ThruPlays
- + 2,219,284 Impressions
- + 172,692 Post Engagements

+ 96.67% played Pre-Roll to 100%

\*Nurse and healthcare support employee recruitment is extremely competitive in the current business environment.





#### **Objective:**

Build brand awareness and equity in the Noble Companion brand to educate target audiences and distinguish from competitors.

#### Solution:

Create a unique brand personality to differentiate Noble Companion, which was reflected through the website and Social Media.

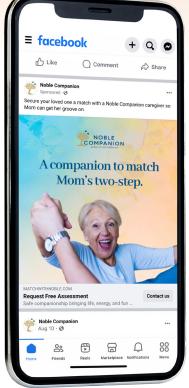
#### Campaign Theme: "Match With Noble."

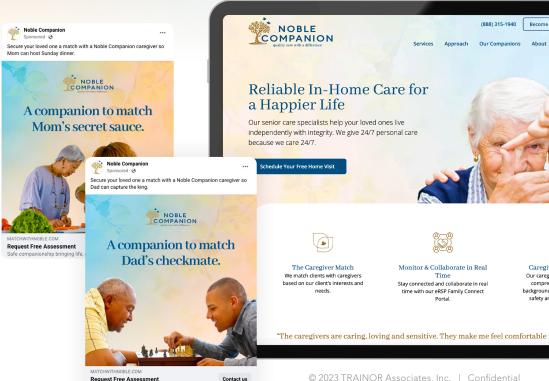
Measurable Outcome: Cumulative campaign results from 1 month.

- + 21 Phone Calls
- + 4,270 Estimated Ad Recall Lift
- + 28,115 Post Engagements
- + 252,032 Impressions



Match With Noble.





Safe companionship bringing life, energy, and fun



The Caregiver Match We match clients with caregivers

Our careg

Monitor & Collaborate in Real

Stay connected and collaborate in real

time with our eRSP Family Connect



#### Objective:

Increase interest of living, working, and playing in the North Country to attract Service Technicians living outside of the North Country (Northern NY, Northern NH, and VT) to move to the North Country to work at a North Country Chevy dealership.

#### Solution:

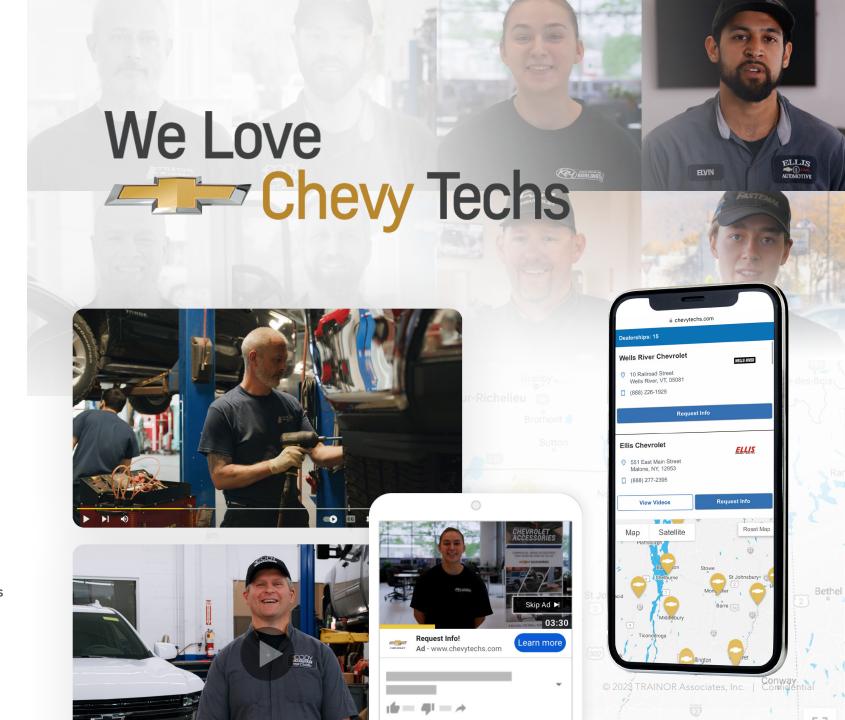
Produce a diverse series of short videos capturing testimonials from Service Technicians in Northern NY, Northern NH, and VT. Leverage this content through a comprehensive digital marketing strategy including YouTube Pre-Roll, Google Display, and Social Media.

#### Campaign Theme:

#### "We Love Chevy Techs!"

Measurable Outcome: Cumulative campaign results from 10 months.

- + 49 Phone Calls
- + 27 Form Submissions
- + 1,234,704 Views
- + 12,916,782 Impressions
- + 503,302 Video ThruPlays
- + 1,739,407 Post Engagements





### References

#### **Steven Bulger**

CFO/Executive Director **ICAN** (315) 731-2603 sbulger@ican.family ican.family

- Discovery
- Strategic Planning
- **Brand Identity**
- **Brand Awareness**
- **Business Growth**
- Lead Generation
- Website Design & Development
- Website Management
- + Marketing Assets Creative & Production
- Traditional Media Management, Planning, Buying
- Digital & Social Media Management (Paid)
- + Organic Social Media Management (Organic)
- Analytics, Measurement, & Reporting

#### **Rob Clark**

**Executive Vice President** Adirondack Bank (315) 798-4039 rclark@adirondackbank.com adirondackbank.com

- Discovery
- Strategic Planning
- Market Research
- **Brand Identity**
- **Brand Awareness**
- Strategic Planning
- **Business Growth**
- **Lead Generation**
- Website Design & Development
- Website Management
- + Marketing Assets, Creative & Production
- + Traditional Media Management, Planning, Buying
- + Digital & Social Media Management (Paid)
- + Organic Social Media Management (Organic)
- Analytics, Measurement, & Reporting

#### **Christa Serafin**

CEO

Sitrin

(315) 797-3114

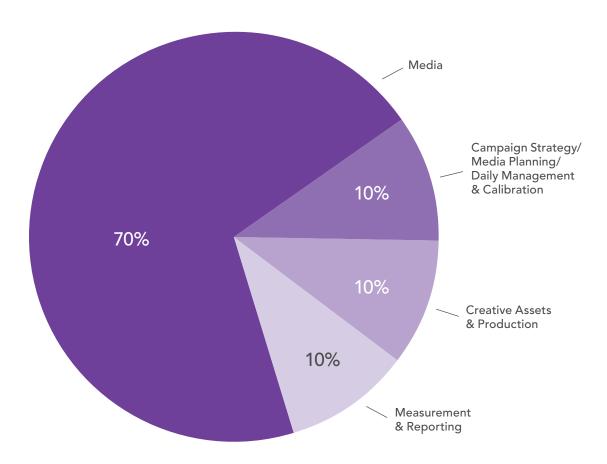
cserafin@sitrin.com

sitrin.com

- Discovery
- Strategic Planning
- **Brand Identity**
- **Brand Awareness**
- **Business Growth**
- Lead Generation
- Website Design & Development
- Website Management
- Marketing Assets Creative & Production
- Traditional Media Management, Planning, Buying
- Digital & Social Media Management (Paid)
- Organic Social Media Management (Organic)
- + Analytics, Measurement, & Reporting

# Investment

# Advertising Media Markup



	Compensation Breakdown
Campaign Strategy / Media Planning / Daily Management & Calibration	10%
<ul><li>2. Creative Assets &amp; Production</li><li>+ Digital</li><li>+ Social</li><li>+ Traditional</li></ul>	10%
3. Measurement & Reporting	10%
4. Special Projects	As Incurred

# TRAINOR

New Hartford | New Haven | Boston | New York